

# RAMIL SADIKHZADA

## IT PROJECT MANAGER

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### PROFILE SUMMARY

Agile-focused IT Project Manager with 5+ years of experience turning complex ideas into effective solutions. I bring a clear, structured approach to managing projects, ensuring they are delivered efficiently and meet key objectives. My focus is on practical results and maintaining high standards throughout the project lifecycle.

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### WORK EXPERIENCE

#### IT Project Manager

October 2021 – Present day

#### BestComp Group CJSC

www.bestcomp.net

- Prepare and manage comprehensive project plans, scheduling key milestones and activities.
- Lead project planning sessions, coordinating with teams to align on objectives and timelines.
- Monitor project progress, adapting plans as needed to ensure timely completion.
- Ensure projects meet deadlines and maintain high quality standards.
- Optimize and improve processes to enhance project efficiency.
- Define resource requirements and manage allocation for both internal and third-party teams.
- Report project outcomes, risks, and issues to senior management, escalating when necessary.
- Identify and mitigate potential risks to ensure project success.
- Develop and maintain partnerships with external vendors and research collaborators.
- Manage diverse project teams, promoting a collaborative work environment.
- Establish and enforce processes to manage scope, quality, and risks throughout the project lifecycle.
- Conduct post-project reviews to identify lessons learned and implement continuous improvements.
- Utilize project management software to track progress, budget, and resource allocation, ensuring transparency and efficiency.

#### IT Project Manager

November 2019 – October 2021

#### BMS Global Services LLC

www.bmsgl.com

- Led SAP A1 and SAP Business One implementation projects from initiation to completion.
- Developed project plans, goals, and budgets, securing necessary resources.
- Guided strategic analysis to ensure project success.
- Ensured compliance with best practices, SOPs, and PMO policies.
- Liaised with stakeholders, vendors, and end-users to gather and communicate requirements.
- Delivered high-quality project outcomes on time and within budget.
- Managed the deployment of deliverables, ensuring smooth transitions.
- Conducted regular status meetings to monitor progress and address any challenges.
- Provided post-implementation support to ensure systems operated effectively.
- Facilitated training sessions for end-users to maximize adoption and efficiency.

#### Senior Business Project Manager

January 2016 – November 2019

#### A La Carte Travel Group

www.azincoming.az

- Managed international seminars, incentives, and tours in Azerbaijan from planning to execution.
- Developed tailored project plans and coordinated with local vendors to ensure high-quality delivery.
- Led teams, overseeing logistics, budgeting, and client communication for smooth project execution.
- Conducted site inspections, negotiated contracts, and secured favorable terms with suppliers.
- Monitored project progress, promptly addressing issues to meet deadlines and client expectations.
- Ensured compliance with local regulations and delivered post-event reports for future improvements.

## INTERNSHIP

### Assistant project manager

November 2013

#### Center for Strategic Studies under the President of the Republic of Azerbaijan

www.sam.az

- Coordinating meetings.
- Creating a project management calendar.
- Developing project strategies.
- Work with the Project Manager to eliminate blockers
- Providing administrative support as needed.
- Preparing necessary presentation materials for meetings.

### Assistant of Center Coordinator

February 2013 – July 2013

#### US-Educated Azerbaijani Alumni Association (AAA)

- Coordinating meetings.
- Creating a project management calendar.
- Developing project strategies.
- Work with the Project Manager to eliminate blockers
- Providing administrative support as needed.
- Preparing necessary presentation materials for meetings.

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## EDUCATION

### Bachelor in Economics

September 2011 – May 2015

Azerbaijan State University of Economics

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## PROFESSIONAL CERTIFICATIONS

### PMI Agile Certified Practitioner PMI-ACP®

February 2024

Credential ID: 3778108

### ITIL 4 Foundation Certificate in IT Service Management®

December 2021

Credential ID: GR671355049RS

### Project Management Professional PMP®

August 2020

Credential ID: 2795083

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## PROFESSIONAL SKILLS

Project management | Software development | Agile methodologies | Scrum | Stakeholder communication | Team leadership | Resource allocation | Risk management | Budget oversight | Process optimization | Quality assurance | Vendor management | JIRA | Technical proficiency | SDLC (Software Development Life Cycle) | Milestone tracking | Change management | DevOps | Continuous integration | Release management | Software testing | User acceptance testing | Performance metrics | Problem-solving | SAP | Microsoft | Fortinet | Cisco | DWDM | IP-MPLS

## LANGUAGE SKILLS

English – Fluent   German – Pre-intermediate

Turkish – Advanced   Russian – Fluent   Azerbaijani – Mother tongue

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## HIGHLIGHTED PROJECTS

- Led web and application software projects, resulting in more efficient operations and better user engagement.
- Implemented an Internal Task Management System, which increased team productivity and reduced project timelines.
- Developed a Budget Management System, improving accuracy in financial tracking and optimizing resource use.
- Managed SAP Business One and SAP A1 implementations, leading to more efficient business processes and better data transparency.
- Developed and integrated an HR Add-on solution, automating HR processes and improving employee management.
- Managed DWDM & MPLS Expansion projects across 59 regions, improving network connectivity and data capacity.
- Installed Next-Generation Firewall (Fortinet), strengthening cybersecurity and reducing risks.
- Upgraded ICT infrastructure, enhancing system reliability, scalability, and performance.